

Student/Parent Access Network (SPAN) Frequently Asked Questions

What is SPAN?

The SPAN (Student Parent Access Network) system is designed to give guardians and parents at Wakefield Middle School up-to-the-minute access to their child's electronic records, including schedules, attendance, and grades.

How do parents/guardians register?

Parents may register by having the completed SPAN application form (one per student) notarized and submitting it to the school office. If the application form is NOT notarized, the parent/guardian requesting the account must bring the completed application and a picture ID to the school and present it to Ms. Anderson in Student Services. Please ensure that names and addresses on the application form and ID are identical.

Can I have an account for multiple students?

Parents/guardians will be given one account per student. Parents must submit a separate form for each student enrolled in a WCPSS school.

How long will my account stay active?

Accounts are automatically disabled when a student withdraws from school. Disabled accounts are held for 90 days and subsequently deleted. Accounts not accessed at least once every 60 days will be disabled.

Will my email address be shared with anyone outside of the Wake County Public School System?

No.

Who should I contact if I have questions, can't log in, or lose my password?

Contact Meg Smith at msmith6@wcpss.net for questions about your account.

Please note that SPAN is a pilot program for Wakefield Middle School and not all features are fully functional.